

Carrier University™
Training the HVAC Industry

Carrier®

Turn to the Experts.™





Willis Carrier began training the industry in 1905 and Carrier has continued to train the industry ever since.



In the early 20th century, Willis Carrier began his legacy of heating, ventilation and air-conditioning (HVAC) innovation... and today, Carrier continues to train the industry in all aspects of HVAC. Carrier University™ is a premier learning organization with locations throughout the world.

Carrier University offers comprehensive HVAC training in a wide range of areas

including technical skills, sales and marketing skills, business management, customer service, controls and HVAC design.

Carrier University students include dealers, distributors, technicians, designers, contractors, consulting engineers, sales and service personnel. Students benefit from a variety of training methods including traditional classroom settings, self-study literature programs, remote training sessions, Mobile Innovation Center and on-line web-based learning systems.

Carrier's commitment to quality training has continued throughout the company's history and today Carrier University is an approved provider for both International Association for Continuing Education and Training (IACET) and North American Technician Excellence Inc. (NATE.) In fact, most of Carrier University's technical training courses are eligible for professional development hours. Some even qualify for college credit. NATE training is offered in both English and Spanish.

College of Technical Learning

Technical training courses are designed for service technicians, operators and maintenance personnel, as well as building managers or supervisors. If you have an interest in service training or knowledge of basic refrigeration theory, or simply need exposure to these subject areas, then these are the right courses for you.

College of Professional Accreditation

For those who wish to attain a higher level of industry knowledge, Carrier University offers programs that help prepare students to attain accreditation in areas of professional expertise, including a preparation course for Leadership in Energy and Environmental Design (LEED®).



College of HVAC System Design

HVAC system design courses follow the logical sequence used to design or modify new or existing comfort systems. Concepts and procedures are presented to help the student understand how to make designs more cost effective and energy efficient. Time saving strategies incorporating the latest techniques being used to analyze green building design are also included. These courses can apply to contractors, architects, sales people, consulting engineers, facility managers, or anyone involved in designing, applying or specifying HVAC equipment.

College of Professional Development

Courses are designed to provide customer-facing sales people with a strong base of knowledge and skill sets to be effective and more credible in their business. Typically, students in this college are at the beginning of their careers. Courses include company culture and professional expectations, ethics, product knowledge, design knowledge, selling skills and time management.

Self-Study and Literature Programs

For those who cannot attend classes, Carrier University provides self-study training, as well as literature packaged training programs that may also be used to instruct others. Carrier University's literature programs include books, CD-ROM, and DVDs. There is a growing library of interactive computer-based training and on-line, web-based training available at www.CarrierUniversity.com.

Mobile Innovation Center

The Carrier Mobile Innovation Center is an eighteen-wheel moving vehicle outfitted to showcase an array of Commercial products and demonstrate Carrier's HVAC systems capabilities and expertise. Available for training throughout the continental United States, Canada and Mexico, the innovation center features two touch-screen stations that allow customers to view the entire Carrier commercial product line; a Microsteam® Power System; a cut-a-way of an Evergreen® 23XRV compressor with Foxfire™ technology; an AERO™ air handling unit, a Centurion® rooftop unit; a 36CB Chilled Beam; an Aquazone™ water source heat pump; a cutaway of the Novation™ heat exchanger technology as inserted in an AquaForce® chiller and a 3V® and i-Vü® controls interactive system.

Local | Central | Virtual



Carrier University



Product Laboratory



Virtual Controls Laboratory



CarrierUniversity.com



Online Courses



Mobile Innovation Center

Carrier University™

- 19,500 square foot facility
- Four classrooms
- Audio, video and internet capability
- Onsite audio/video production studio
- Global web casting capability

Product Laboratory

- 5,200 square foot hands-on product laboratory
- Brazing facility with equipment
- Over 50 commercial and residential units featured

Virtual Controls Laboratory

- Delivers the experience of remotely monitoring a building's performance
- User interface training
- CC6400 and ECS900 controllers
- All Carrier network controls

CarrierUniversity.com

- Dedicated web site
- Electronic catalog of training
- On-line registration
- Web-based learning management system

Online Courses

- NATE Core online preparation
- ABC's of Air Conditioning
- Light Commercial Selling Skills
- Controls certification test
- LEED® preparation

Mobile Innovation Center

- 18-wheel tractor trailer
- Focus on sustainability and high performance commercial buildings
- Two touch screen stations with entire commercial product line
- Eight commercial product displays



Turn to the ExpertsSM at Carrier UniversityTM

Carrier's HVAC training and educational support materials are just a click away. Visit www.CarrierUniversity.com for the fast, easy and convenient way to get just about any HVAC training or materials you need to get ahead. Browse complete listings of courses, literature, and locations, then sign up online for a total package to meet your unique requirements.

Contact Carrier University:

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Comprehensive Training

Carrier University provides comprehensive HVAC training covering a wide range of topics:

- Technical Skills
- Professional Development
- Sales and Marketing
- Business Management
- Professional Accreditation
- HVAC Systems Design

Many product-specific courses are also offered, as well as classes geared to various customer-related issues.



Turn to the Experts.SM

www.carrier.com

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