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# i-Vu CCN Standard 4.2

## Upgrade Guide from 4.0







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## Backup data from Management Tool

- 1 Access the **Management Tool** of your i-Vu CCN 4.0 system by clicking the menu button then selecting **System Options>General tab>Management Tool** or via your browser by typing your system name followed by :8080. For ex.: http:\\jvu:8080.
- 2 Write down your IP addresses. You will need them later.
- 3 Disable your pop-up blocker software.

**Note** When doing a backup, **Management Tool** attempts to sent a file download through Internet Explorer. Depending upon your browser setting, you may encounter an issue with Internet Explorer which blocks the file download.

### Why does Internet Explorer block some file downloads?

 Applies to all editions of Windows Vista.  
Which edition of Windows Vista am I using?

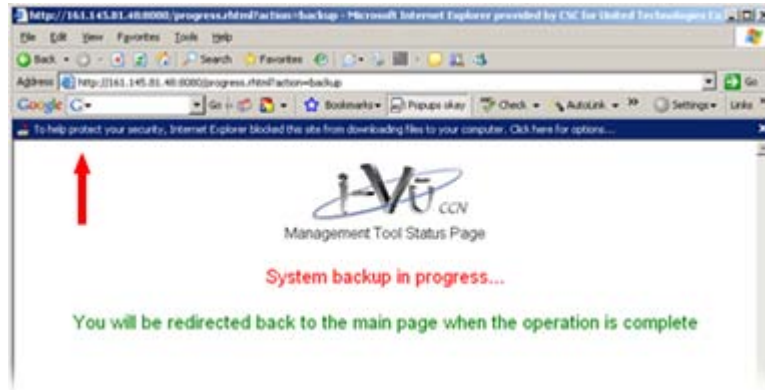
Internet Explorer will block a file from downloading if it appears that you did not request the file. This might happen if a website tries to download files to your computer without your permission or if you requested a file but the download did not start immediately.

Before downloading any file, ask yourself these questions:

- *Did you ask for this file?* Did you click a link on a website to start this download, or did the download begin without any action on your part? If you did not start the download, you should be very cautious about the file. If you don't need the file, cancel the download. If you choose to save or run the file, make sure you know what it is for and what it will do to your computer before you proceed.
- *Do you trust the website providing the file?* Don't download any file unless you absolutely trust the website or publisher it is from.
- *Do you know what the file is for and what it will do to your computer?* The website providing the file should describe what the file is for and provide any special details you need to know about the file to run it. If this information is not available, be cautious about downloading the file.
- *What should I do when a file is blocked?* When a file is blocked, a message will appear on the **Information bar**. If you are sure that you want to download the file, click the Information bar, and then click **Download File**. When you are prompted to download the file, read the information in the dialog box very carefully. Make sure the file is from a website you trust.

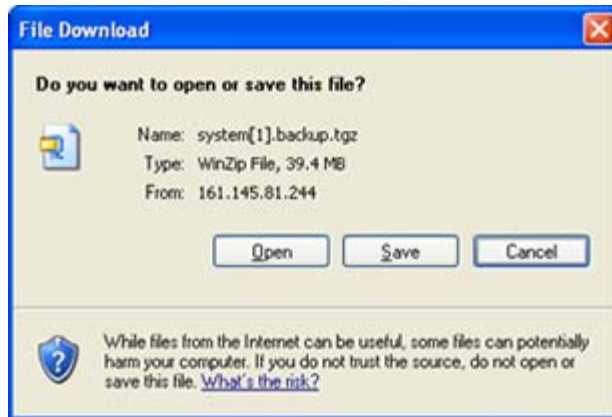
If Internet Explorer does block the file download, you will see the following information bar in your browser window.

**You MUST pay attention to the screen since the Information Bar does not remain indefinitely!**



It is necessary to click on the Information Bar and select **Allow Download**. You should then see the following window prompting you to **Open**, **Save** or **Cancel** the download.

**NOTE** If you do not see this Dialog box, then you have NOT backed up the i-Vu CCN database!!!



- 4 Click **Backup** under **Manage Server Data**.
- 5 Click **OK** to proceed when you are presented with the following message, "The system will be stopped and restarted. Do you wish to proceed?" **System backup in progress** page will appear.
- 6 When the backup is completed, a bar will appear at the top of the page with an Internet Explorer security warning. Click the bar and select **Download File**.  
**CAUTION** This message will disappear after about 10 seconds if you do not click it and you will have to begin the Backup process over.
- 7 After about 30 seconds, a **File Download** dialog box will appear. Save this .tgz file to a convenient location on your computer.  
**CAUTION** Do not alter the name of this file!
- 8 Exit from **Management Tool**.

## Install i-Vu CCN Standard 4.2

- 1 Turn **off** your i-Vu CCN web server appliance.
- 2 Place the i-Vu CCN Standard 4.2 **Restore CD** in the disk drive of your i-Vu CCN web server appliance.
- 3 Turn **on** your i-Vu CCN web server appliance. The CD will eject when the process is complete.
- 4 Launch Internet Explorer to access your system. Type http://ivu (or, your system name, if different) or enter the IP address.

### NOTES

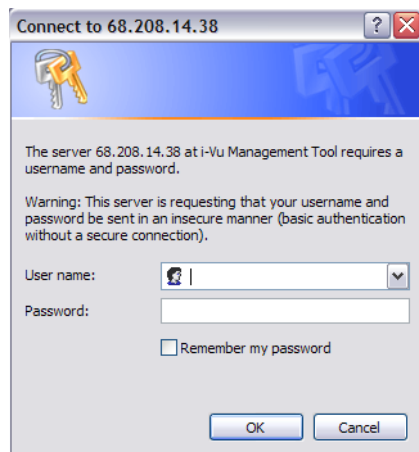
- Use only the i-Vu CCN Standard interface to navigate through i-Vu CCN Standard; do not use the browser's navigation buttons.
- Disable all popup blockers. **IE>Tools>Turn Off Popup Blocker**.

When **Startup** screen appears, do **not** fill in any information!

- 5 Click **Link to Management Tool** at the bottom of the screen.

## Restore data from backup

- 1 Click **PC Restore** button under **Manage Server Data** in the **Management Tool**.  
**CAUTION!** Having a popup blocker running could interfere with this process.
- 2 Locate and select your previously saved backup file.
- 3 Click **Upload file**. Wait for upload to finish.
- 4 Click **Perform Restore**. Progress is displayed and message will appear when restore is complete.
- 5 During the restore process, a popup window will appear requiring you to login. Enter the **User name** and **Password** of an operator who has **Installer** or **Administrator** role.
- 6 Click **OK**.



- 7 Exit from the **Management Tool** when restore process is complete.

## Access the startup screen

- 1 Launch Internet Explorer to access your system. Type the IP address or http://ivu (or your system name, if different) into your browser.
- 2 Log in.  
Fill in the following:  
Regional Settings
  - o **Timezone, Date, Use Metric** - select appropriate sources
  - o **Time** - you MUST ensure that the i-Vu CCN Standard is set for the correct time! It will not automatically read the time from your computer
- 3 Click **Next**.
- 4 Review entries. Click **Submit**.
- 5 Wait for your system to launch. It will take a minute. If you get an error, type http://<your system name> in your browser and hit return.



