



# CARRIER CORPORATION

FOR SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

FIRST: Contact the installer. You may find their name on the furnace or in your Homeowner's Packet. If the installer's name is not known, call your builder or home retailer if yours is a new residence.  
SECOND: Contact the nearest distributor. (See telephone yellow pages.)

THIRD: Contact  
CARRIER CORPORATION Consumer Relations  
P.O. Box 4808  
Syracuse, New York 13221  
Phone: 1-800-227-7437

Model No. \_\_\_\_\_

Unit Serial No. \_\_\_\_\_

Date of Installation \_\_\_\_\_

Installed by \_\_\_\_\_

Name of Owner \_\_\_\_\_

Address of Installation \_\_\_\_\_

## Extended Protection Limited Warranty

**FIVE-YEAR LIMITED WARRANTY** - Carrier (hereinafter referred to as "Company") warrants this product to be free from defects in material and workmanship. If a defect is found within five years from date of original installation of product (whether or not actual use begins on that date) Company will provide a new or remanufactured part, at Company's sole option, to replace any defective part, without charge for the part itself.

**FIFTEEN-YEAR LIMITED WARRANTY ON STANDARD ALUMINIZED STEEL HEAT EXCHANGER ONLY** – If a defect is found in the heat exchanger within fifteen years from the date of original installation of product, Company will either provide a new or remanufactured heat exchanger, without charge for the part itself, or at Company's option, allow a credit in the amount of the then factory selling price for a new equivalent heat exchanger toward the retail purchase price of a new Carrier furnace.

**TEN-YEAR LIMITED WARRANTY ON COMPRESSOR ONLY** – If a defect is found in the compressor within ten years from the date of original installation of product, Company will either provide a new or remanufactured compressor, at Company's sole option, to replace any defective compressor, without charge for the part itself.

**LIFETIME LIMITED WARRANTY ON OPTIONAL STAINLESS STEEL HEAT EXCHANGER ONLY** – The company warrants to the original purchaser, during his or her lifetime, that the heat exchanger will be free from defects in material and workmanship; provided however, this warranty shall apply only to the original installation of the packaged gas-electric or Hybrid Heat™ product in a single-family dwelling (i.e. where the packaged product services only one dwelling unit) used without interruption as the purchaser's principal residence. The Company will either provide a new or remanufactured heat exchanger, without charge for the part itself, or at Company's option, allow a credit in the amount of the then factory selling price for a new equivalent heat exchanger toward the retail purchase price of a new Carrier packaged product.



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**OPTIONAL TIN-PLATED COPPER COIL – TEN-YEAR LIMITED WARRANTY** – The Company warrants this component to be free from defects in material and workmanship. If defect is found in the Tin-Plated Coil within ten years from the date of original installation or product Company will provide a new or remanufactured part at Company's sole option, to replace the defective part without charge for the part itself.

NONE OF THESE WARRANTIES INCLUDE LABOR OR OTHER COSTS INCURRED FOR DIAGNOSING, REPAIRING, REMOVING, INSTALLING, SHIPPING, SERVICING OR HANDLING OF EITHER DEFECTIVE PARTS, OR REPLACEMENT PARTS, OR NEW UNIT.

**WARRANTY CONDITIONS:**

1. Warranties apply only to furnaces in their original installation location.
2. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Owner's Manual and Company's service information.
3. Defective parts must be returned to the distributor through a registered servicing dealer for credit.
4. All work shall be performed during normal working hours.

**LIMITATIONS OF WARRANTIES – ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH THE LIMITED WARRANTY IS GIVEN AND APPLIES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.**

**COMPANY WILL NOT BE RESPONSIBLE FOR:**

1. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
2. Damage or repairs required as a consequence of faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
4. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of Company.
5. Parts not supplied or designated by Company, or damages resulting from their use.
6. Company furnaces installed outside the continental U.S.A., Alaska, Hawaii, and Canada.
7. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
8. **ANY SPECIAL INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.