



Limited Warranty for Condensing Gas Furnace

FOR WARRANTY SERVICE OR REPAIR FOLLOW THESE STEPS IN ORDER:

FIRST: Contact the installer or a Carrier dealer. You may find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at www.carrier.com.

SECOND: For help finding a servicing dealer, contact: Carrier Corporation, Consumer Relations, P.O. Box 4808, Syracuse, New York 13221 Phone: 1-800-227-7437

PRODUCT REGISTRATION: You can register your product online at www.carrier.com or call 1-800-227-7437.

Model No. _____ Unit Serial No. _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

Carrier Corporation (hereinafter "Company") warrants this product against failure due to defect in material or workmanship under normal use and maintenance as follows. Except as otherwise stated, the warranty period is five (5) years from the date of installation. If a part fails due to defect within the warranty period, Company will provide only a new or remanufactured part, at Company's sole option, to replace the failed defective part without charge for the part. This limited warranty is subject to the provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

Parts Limited Warranty on Heat Exchangers

To the original purchaser of Comfort, Performance, and Infinity series products only, and for his/her lifetime, the Company warrants the primary and secondary heat exchangers against failure due to defect in material or workmanship; provided, however, this warranty shall apply only to the original installation of the furnace in a single family dwelling (i.e., where the furnace services only one dwelling unit) used without interruption as the purchaser's principal residence. On all other product series or applications, and to all other owners, the Company warrants the primary and secondary heat exchangers against failure due to defects in material or workmanship for a period of twenty years from the date of original installation. If a heat exchanger fails due to defect during to warranty period, the Company shall, at its sole option, provide a new heat exchanger without charge for the heat exchanger itself or allow a credit in the amount of the then current factory selling price of an equivalent heat exchanger toward the purchase price of a new Carrier furnace [or provide a new furnace without charge if the retail price of a new furnace is less than the factory price of a new or equivalent heat exchanger].

Labor Limited Warranty on Secondary Heat Exchanger Only

If the secondary heat exchanger fails due to a defect in material or workmanship within twenty (20) years from the date of original installation of product, Company will provide a new or remanufactured secondary heat exchanger, without charge for the part itself, plus provide the labor to install the part (the labor exclusion below notwithstanding). Warranty work must be performed by an authorized Carrier dealer. Failure to use an authorized Carrier dealer may result in additional labor charges not covered by this warranty. Alternatively, Company may, at its option, allow a credit in the amount of the then factory selling price for a new equivalent secondary heat exchanger, plus the then-current value of four hours of labor (which shall be determined using the then-current street rate of the dealer as registered with Company or its distributor from whom the new product is purchased) toward the retail purchase price of a new Carrier furnace or provide a new furnace without charge if the retail price of a new furnace is less than the factory price of a new or equivalent secondary heat exchanger plus the then-current value of four hours of labor. This warranty does not include other costs incurred for diagnosing, removing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.

LEGAL REMEDIES - The owner must notify the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.



CARRIER CORPORATION

WARRANTY CONDITIONS:

1. Product must be installed properly and by a licensed or otherwise qualified HVAC technician.
2. The warranty applies only to products remaining in their original installation location.
3. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
4. Defective parts must be returned to the distributor through a registered servicing dealer for credit.
5. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
6. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number).

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product purchased over the Internet.
3. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
4. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
5. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.
6. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of Company.
7. Parts not supplied or designated by Company, or damages resulting from their use.
8. Products installed outside the U.S.A. or its territories and Canada.
9. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
10. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
11. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.